Javaris Tucker

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Professional Summary

Technically skilled and detail-oriented professional with hands-on experience in both hardware and software systems. Strong foundation in troubleshooting, repairing, and optimizing computer hardware, as well as configuring and maintaining software applications. Adept at problem-solving and adapting to new technologies, with a passion for building efficient, user-friendly systems. Committed to continuous learning and contributing to innovative tech solutions.

Work Experience

- Brother International Corporation — Technician III

Dates: January 2017-October 2018

- Diagnosed and repaired advanced printer and hardware issues with precision and efficiency

- Provided technical support to clients and internal teams, ensuring minimal downtime

- Maintained accurate records of repairs, part usage, and service reports

- Collaborated with engineering teams to resolve recurring technical issues

- Dex Imaging — Copier Technician

Dates: October2018-October2023

- Installed, serviced, and maintained copier and multifunction printer systems for business clients

- Performed regular maintenance to ensure optimal device functionality

- Delivered excellent customer service through technical support and on-site troubleshooting

- Trained end-users on equipment usage and basic troubleshooting

- IGT (International Game Technology) — Slot Technician

Dates: November 2023- April 2025

- Installed and maintained slot machines and gaming equipment in casino environments

- Performed hardware diagnostics and software updates on gaming systems

- Ensured compliance with gaming regulations and internal security standards

- Worked closely with technical teams and casino staff to ensure equipment uptime

Education

Mississippi Coding Academies – Full Stack Development Program (2024).

Coahoma Community College — Associate's Degree (Graduated: 2014)

John F. Kennedy High School — High School Diploma (Graduated: 2011)

Skills

- • Troubleshooting & Technical Support
- • Computer & Mobile Device Repair
- • Programming: Python, JavaScript, SQL
- • Cybersecurity Fundamentals
- • Cloud Computing Concepts
- • AI & Machine Learning Principles
- • Software & Hardware Installation
- • Networking Basics & System Configuration

Certifications & Courses

- • Cybersecurity Fundamentals & Cyber Threats
- • Introduction to Cloud Computing
- • Introduction to IT Support & Troubleshooting Basics
- • Overview of Extended Reality (VR, AR, MR)
- • Front-End Development (HTML, CSS, JavaScript)
- • Python Introduction